

AEP 2014
Academic Event Professional

The Ins and Outs of Working with Visiting VIPs
Reference Guide

Roger E. Axtell, Do's and Taboos Around the World

Letitia Baldrige, New Complete Guide to Executive Manners

Cherylynn Conetsco and Anna Arts, Service Etiquette Fifth Edition

Mary Mel French, United States Protocol The Guide to Official Diplomatic Etiquette

Robert Hickey, Honor & Respect The Official Guide to Names, Titles, & Forms of Address

Dorothea Johnson, Modern Manners: Tools to Take You to the Top

Dorothea Johnson, The Little Book of Etiquette

Stuart M. Matlins & Arthurs J. Magida, How to be a Perfect Stranger The Essential Religious Etiquette Handbook

Emily Post, The Etiquette Advantage in Business: Personal Skills for Professional Success, Second Edition

Paul O. Radde, PhD, Seating Matters State of the Art Seating Arrangements

Richard M. Sand Esquire, Mary Jane McCaffree, Pauline Innis, Protocol: The Complete Handbook of Diplomatic, Official and Social Usage, 35th Anniversary Edition

Websites

The Protocol School of Washington, <http://www.psow.edu/>

Protocol Diplomacy International – Protocol Officers Association, <http://protocolinternational.org/>

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